

PRIVACY STATEMENT

PURPOSE

BLACKBIRD, LLC (“BlackBird”) has created this privacy statement in order to demonstrate our firm commitment to privacy. The following discloses our information gathering and dissemination practices for BlackBird websites, including blackbirdnest.com and all sub-domains under these domains as well as any applications used to access our hosting services.

SCOPE

This privacy statement only covers the information collected on BlackBird’s web sites. The BlackBird web site may contain links to other sites. BlackBird is not responsible for the privacy practices, actions, or the content of such web sites.

CHILDREN’S GUIDELINES

BlackBird requires that all account holders be 18 years of age or older. Children are not provided access to any BlackBird services in which any personal data is collected beyond the collection of a visitor’s IP address and/or session status.

If BlackBird becomes aware that any child has accessed BlackBird’s non-publicly available web sites, the account through which the child has gained access will be terminated.

No information should be submitted to or posted at BlackBird web sites by persons under 13 years of age. BlackBird does not knowingly collect personal information from children under the age of 13. All BlackBird services are open only to persons over the age of 18.

If you believe BlackBird has collected any information from or about anyone under 13, please contact us immediately at legal@blackbirdnest.com.

INFORMATION COLLECTION

Our web sites may use on-line order forms for customers to request services. Through these order forms we may collect your contact information and financial information. Your contact information from the order forms is used to contact you regarding the status of your account and to send you information about BlackBird services available. Financial information that we collect from you is used to bill you for your BlackBird account services.

BlackBird web sites also log IP addresses and other user session information to help diagnose problems with our servers, to administer and improve our web sites, to facilitate marketing of BlackBird products, and to gather broad demographic and statistical information.

COOKIES

BlackBird web sites use cookies to retain your session state during your logon to the applications used to access our hosting services. You may opt out of the use of cookies by turning them off in your web browser. However, the use of cookies may be necessary for the use of BlackBird’s application used to access our hosting services.

PUBLIC FORUMS

BlackBird sites may have chat rooms, forums, message boards, and news groups available to its users. Please remember that any information that is disclosed in these areas becomes public information and you should exercise caution when deciding to disclose your personal information.

INFORMATION DISSEMINATION

BlackBird will release personally identifiable information about you as is reasonably necessary for the provision of BlackBird services for which you have subscribed. This includes, but is not limited to:

- provision of financial information to organizations such as VeriSign, PaymentTech, Signio and CyberCash for BlackBird billing purposes,
- provision of contact and software usage information to our software license providers for the purpose of software licensing compliance, licensing usage calculation, and billing purposes
- provision of your account information to independent contractors providing services in support of BlackBird's delivery of services to you. (Note: all independent contractors to whom BlackBird provides account information are required to sign a non-disclosure agreement).

In addition, BlackBird may release personally identifiable information necessary for the prosecution or defense of any legal claim or right to which BlackBird is a party. BlackBird will also release personally identifiable information as required by law.

SECURITY

BlackBird's web sites have security measures in place to protect against the loss, misuse, or alteration of the information under our control. Your contact and financial information is submitted via a secure (HTTPS) connection and stored in the BlackBird database protected by a firewall. Access to your information is restricted to authorized BlackBird personnel and contracting partners only.

CONTACTING THE WEB SITES, OPTING-OUT, DEACTIVATING YOUR ACCOUNT

If you wish to terminate your account or opt-out of receiving communications from BlackBird which are not reasonably necessary for the provision of services to you, please contact BlackBird at the address below.

BLACKBIRD, LLC
501 SUMNER STREET, #3B1
HONOLULU, HI 96817

If you have any questions about this privacy statement, the privacy practices of our web sites, or your dealings with BlackBird's web sites, you may contact us legal@blackbirdnest.com or call 808.441.4444.

UPDATES TO PRIVACY POLICY

BlackBird reserves the right to change these policies at any time. Any changes to the privacy policy will be posted at the web sites.

Users of this site agree to be bound by the BlackBird's Service Agreement, Service Level Agreement, and acceptable use policies.